

Website Accessibility Statement

At Homelands, we believe everyone should be able to access our website easily, regardless of technology or ability.

Inclusive for all – We're committed to making our website as accessible as possible to the widest audience.

Following best practices – We aim to follow accessibility standards set by organisations like the <u>RNIB</u> and World Wide Web Consortium (<u>W3C</u>).

Always improving – We're continuously working to enhance usability and accessibility across our site.

The site displays correctly in current web browsers. If you view our site on an older browser, you may find pages do not display as intended (especially if the browser is no standards compliant). We recommend you upgrade your browser to the latest version of one of the following, to get the most from our site.

- Microsoft Edge → Latest version can be checked <u>here</u>
- Mozilla Firefox → Latest version can be checked here
- Apple Safari → Latest version can be checked <u>here</u>
- Google Chrome → Latest version can be checked <u>here</u>

Accessibility Exceptions

We do our best to follow accessibility guidelines, but some areas of our website may not yet fully meet these standards.

? Continuous improvements – We're always working on solutions to enhance accessibility across our site.

Need help? If you have any difficulty accessing our website, please don't hesitate to get in touch—we're here to assist!

Talking software and other helpful Apps

There are various providers of software creating products to help you with this and other websites:

Screen Readers:

- NVDA (NonVisual Desktop Access) Free and open-source for Windows (NVDA)
- JAWS (Job Access With Speech) Advanced but paid screen reader for Windows (JAWS)
- VoiceOver Built into macOS and iOS devices

• TalkBack – Built into Android devices

Accessible Mobile Apps:

- Be My Eyes Connects blind or low-vision users with volunteers for assistance (<u>Be</u> <u>My Eyes</u>)
- Seeing AI Microsoft's app for reading text, recognising faces, and describing objects (Seeing AI)
- Envision AI Reads text, recognises objects, and identifies faces (Envision AI)

We have designed our website with the following in mind:

1) Making Our Website Easy for Everyone to Use

We want your experience on our website to be as smooth and stress-free as possible. Here's how we've made it easy to navigate:

L Need to reach us? Our phone number is at the bottom of every page, so help is just a call away.

Sclear and simple language – No complicated jargon, just easy-to-read information.

Easy on the eyes – We've chosen colours that provide good contrast, making text easier to read.

Simple navigation – Our dropdown menus are designed for quick and easy access to what you need.

Plenty of pictures – You'll find photos of our lodges and facilities throughout the site, all with helpful descriptions (and alt text for visually impaired users).

Hassle-free booking – Our online system is straightforward, giving you up-to-date prices and availability at a glance. We want your experience on our website to be as smooth and stress-free as possible. Here's how we've made it easy to navigate:

2) Downloads & Accessibility

We want to make sure everyone can easily access the information they need.

Access statements & T&Cs – Available as PDFs, fully compatible with screen readers.

☐ Prefer to listen? Our access statement is available as an MP3 audio file for your convenience!

> Large print available – Just let us know, and we'll happily provide a large print version on request.

3) Easy Online Booking

Book your stay in just a few clicks! All our accommodation can be booked online using the navigation buttons on our website.

Flexible payment options – We accept credit cards, debit cards, BACS, and cheques (please note a £3 supplement applies to cheque payments).

4) After You Book – Everything You Need to Know

Clear & Helpful Info – Once you've booked, we'll send you all the details you need, including directions, key collection info, and what to expect during your stay.

Local Info at Your Fingertips – On arrival, you'll find a comprehensive information book with details on local attractions, amenities, and their accessibility.

Plan Ahead with Euan's Guide – For up-to-date reviews on accessible attractions, we highly recommend checking out <u>Euan's Guide</u>